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| **Defect Report** | |
| **Title** | Message field accepts unlimited characters – No maximum length enforced |
| **Description** | The Message field in the Contact Us form does not restrict the user from entering excessively long input. This may lead to performance issues or potential abuse (e.g., spam submissions, buffer overflow, etc.). |
| **Steps** | 1-Go to: http://automationpractice.multiformis.com/index.php?controller=contact 2-Focus on the Message textarea field. 3-Paste a long string (e.g., more than 1,000 characters). 4-Try submitting the form. |
| **Expected Results** | The system should either: Limit the message to a reasonable length (e.g., 500 or 1000 characters), OR Show a validation message like: “Message cannot exceed 500 characters.” |
| **Actual Result** | The field accepts any number of characters without restriction, and the form is submitted successfully. |
| **Environment** | Browser: Chrome v138  OS: Windows 10  Device: Desktop |
| **Video** | <https://drive.google.com/file/d/1FeOZzUqJNyfyEnoFCkwobn5_fjzgQR51/view?usp=drive_link> |
| **Severity** | Medium |
| **Priority** | low |
| **Status** | Open |

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| **Defect Report** | |
| **Title** | Message field accepts too short input – No minimum length validation |
| **Description** | The Message field in the Contact Us form allows users to submit the form with very short messages (e.g., 1-2 characters) without showing an error. This could result in low-quality or meaningless support tickets. |
| **Steps** | 1-Go to: http://automationpractice.multiformis.com/index.php?controller=contact  2-Focus on the Message textarea field. 3-In the Message field, type: "Hi" 4-Try submitting the form. |
| **Expected Results** | The system should: Require a minimum message length (e.g., at least 10 characters) Display a validation message like: “Message must be at least 10 characters long.” |
| **Actual Result** | The form is submitted even if the message is less than 3 characters |
| **Environment** | Browser: Chrome v138  OS: Windows 10  Device: Desktop |
| **Video** | <https://drive.google.com/file/d/14oQzpTOhcILOdf9sRQRWRX0sTLmqqBfA/view?usp=drive_link> |
| **Rate** | Medium |
| **Priority** | Medium |
| **Status** | Open |

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| **Defect Report** | |
| Title | Search results include products that don’t match the search keyword "dress" |
| Description | When searching for the keyword "dress" on the homepage, the system sometimes displays products that do not contain the word "dress" in their title or description. This behavior may mislead users and reduce the accuracy of search functionality. |
| Steps | 1-Navigate to: http://automationpractice.multiformis.com 2-In the search input field, type dress 3-Click the search button 4-Observe the product titles in the results |
| Expected Results | All returned products should have the word "dress" in their title or description. |
| Actual Result | Some products may appear in the results without "dress" in the title or description. |
| Environment | Browser: Chrome v138  OS: Windows 10  Device: Desktop |
| Screenshot / Video |  |
| Severity | Medium |
| Priority | Medium |
| Status | Open |